

# Subprocessors of Alterdesk Holding B.V.

17 May 2018

We collaborate with several subprocessors so that our customers and partners can benefit from their expert services while using our communication platform, communicating with us or doing business with us. We have data processing agreements (DPA's) from all of these subprocessors to ensure that they also handle any personal data we provide them with the utmost care.

*This is an overview of our current subprocessors:*

Subprocessor	Service	Location
Uniserver	Cloud provider	EU - DPA (GDPR compliant) in place
AWS	Cloud provider	EU - DPA (GDPR compliant) in place
Formstack	Online forms tool	US - EU/US privacy shield + DPA in place
Zoho	CRM – Customer Relationship Management	EU - DPA (GDPR compliant) in place
Mailchimp	Email marketing tool	US - EU /US privacy shield + DPA (GDPR compliant) in place
Google Analytics	Website analytics	US - EU /US privacy shield + DPA (GDPR compliant) in place
Basecone	Accounting software	EU - DPA (GDPR compliant) in place
Exact	Accounting software	EU